



momentum
corporate

Your **journey** to **success**

Group Insurance





A leading provider of insurance solutions in South Africa.

1

How does Momentum Corporate collaborate with businesses?

Each business' employees are at different stages in their unique life journey. Each business' needs are also unique. Our partnership with the employer ensures that we provide deep client insights and support the advice they get from their financial adviser. Together, we create and deliver employee benefits solutions that talk to the heart of a business and their people.

2

How does Momentum Corporate's Group Insurance protect members' families from financial burden?

Members are protected from financial burden through products like life cover, disability cover, critical illness cover, and funeral cover. These benefits ensure members and their families are financially supported after life-changing events, helping them maintain stability and peace of mind.

3

How does Momentum Corporate help individuals recover from life-changing events?

Momentum Corporate walks alongside individuals during challenging times, offering personalised support that respects their dignity and unique recovery journey. Through tailored return-to-work programmes, reskilling opportunities, and dedicated rehabilitation and case management, we help individuals rebuild confidence and reintegrate into the workplace successfully.

4

What kind of multi-channel experience is available to members?

Members enjoy a simple, self-service digital experience across the Smart Benefit Statement, website and Momentum app. Members have easy access to their statements, benefit information and educational content. They can effortlessly update their personal information like contact details, and most importantly, they can update their beneficiary nominations.

5

What value-added services are available?

- **Employee Assistance Programme** – members have 24/7 access to confidential counselling, legal guidance, debt advice, and wellbeing support for them and their family, whenever they need it.
- **Studymaster** – if you choose the children's education benefit, your members will have access to an online study service that helps their children thrive, from their first day of school to final exams.
- **Wellness Care Centre** – provides support to members when they have a medical condition that impacts their ability to work. The Wellness Care Centre has its own medical, forensic, legal, and technical capability. Disability claimants have access to a personal disability case manager who deals with them throughout their journey.
- **Hello Doctor** – members get expert medical advice 24/7 from a qualified doctor, anytime, anywhere in South Africa. Whether it's a sudden concern or a quick question, they can talk to a doctor on their phone. To activate Hello Doctor, we require complete monthly member data via our employer portal, including each member's ID number, email address, and mobile number.

6

What Smart Solutions does Group Insurance offer and how will they benefit the business and members?

Smart Solutions use intuitive digital tools to simplify and enhance the employee benefits experience. Smart Underwriting and Smart Claims make death and funeral benefit claims quicker and easier, while the Smart Benefit Statement gives members instant access to their benefits and the ability to update contact details and beneficiary nominations anytime, from their mobile phone, tablet or laptop. Together, these solutions reduce administrative effort for businesses and empower members with greater control, flexibility, and financial confidence.

7

How does Group Insurance assist employers with day-to-day administration?

Employers have access to the employer portal, a real-time fully integrated web portal designed to help them through the contribution reconciliation process, with informative nudges and tips to help them on the way.

For more information, speak to your Momentum Corporate consultant or financial adviser.